



## Highlighting ACE Updates, Best Practices, Resources, Tools, and Upcoming Events

### ACE Updates

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#### **Best Practice Lunch & Learn Webinar Series**

Take a 30-minute lunch break to hear about successful strategies utilized by your peers to improve outcomes for both residents and staff.

**3rd Thursday of the month | 11:30 a.m. – noon**

**July 21, 2016**

**August 18, 2016**

**September 15, 2016**

**October 20, 2016**

The July 21st webinar features Laurel Baye Healthcare – Blackville.

**Title:** *Huddling around a Whiteboard with Your Staff Increases Early Catches and Improves Decision-Making for Better Resident Outcomes.*

To register for the July 21<sup>st</sup> webinar, go to <https://qualitynet.webex.com>. Find the appropriate title and date. Click register.

#### **ACE Initiative for C. difficile Infection (CDI) and Antibiotic Stewardship (ABS)**

The new ACE Initiative for CDI and ABS is getting off to a wonderful start with several new training sessions and resources. All ACE facilities are encouraged to enroll in this important project. If you would like to enroll your facility or have questions, please contact the CCME team.

- On July 20, 2016 there will be a second introductory webinar for registering your facility in the National Healthcare Safety Network (NHSN). The first webinar is available for viewing on the ACE website.  
*Obtaining Access to NHSN through the Security Access Management System (SAMS)*  
**1:30 p.m. – 2:15 p.m.**

- During August, there will be five training sessions for enrolled facilities on how to use NHSN to enter CDI data.

*Using the NHSN Website to Enter Your Facility's CDI Data*

**1:30 p.m. – 2:30 p.m. August 16, 18, 23, 25, 30, 2016**

To register, go to <https://qualitynet.webex.com>. Find the appropriate title and date. Click register.

All ACE webinars are recorded and available for continual viewing on the ACE website at <http://atlanticquality.org/initiatives/nursing-home-quality/nursing-home-quality-sc/presentations-and-handouts/>.

### **Join the New Infection Control Assessment and Response (ICAR) Program**

An exciting new initiative called **ICAR** is designed to help healthcare facilities improve their infection control capacity in order to meet the challenges of caring for patients with communicable infectious diseases. **ICAR** is administered by the S.C. Department of Health and Environmental Control (DHEC) and supported by grant funding from the Centers for Disease Control and Prevention (CDC).

Long-term facilities that elect to participate in the **ICAR Program** will receive a site visit from Pat Kopp or Stan Ostrawski, DHEC infection preventionists who will work with your infection prevention staff. A standardized assessment tool will be used to review the strength and capacity of your facility's existing infection prevention infrastructure and the consultant will work with your infection prevention coordinator to create a plan for improvement. We anticipate the assessment visit will take about four hours. The completed assessment tool will be de-identified and uploaded to CDC for an aggregate summarization of infection control challenges. This will allow DHEC and CDC to direct development of appropriate educational tools and resources toward common areas that need improvement.

The **ICAR Program** is voluntary and is provided at no cost. It is intended to be educational and collaborative. Participating in **ICAR** is an opportunity to improve your facility's infection prevention program. Information from the assessment will not be shared outside of your practice, with the exception of the de-identified reporting to CDC discussed above. Those who wish to sign up for **ICAR** or ask questions should contact Pat at [KOPPE@dhec.sc.gov](mailto:KOPPE@dhec.sc.gov) or Stan at [OSTRAWSM@dhec.sc.gov](mailto:OSTRAWSM@dhec.sc.gov). We appreciate your ongoing work to deliver excellent health care in South Carolina.

### **Nominate an Outstanding Physician Leader for CCME's Llewelyn Award!**

The Timothy S. Llewelyn, MD, Memorial Award recognizes an outstanding SC physician committed to high-quality patient care. Last year's winner and first recipient of the Llewelyn Memorial Award was Hunter Earl Woodall, MC, FAAHPM of Anderson, SC. Submission deadline is Friday, July 22, 2016. Download the submission form here: <http://thecarolinascenter.org/documents/CCMELlewelynNominationForm2016.docx>

For more information, contact Mani Medina-Markham at [MMarkham@thecarolinascenter.org](mailto:MMarkham@thecarolinascenter.org).

## Best Practices

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### **How The Village at Summerville Reduced Their Pain QM from 17% to 7.7%.**

The ACE Best Practice Lunch and Learn Webinar in June highlighted an interdisciplinary team at the Village at Summerville who successfully lowered their Pain QM through improving the assessment and management of pain in their residents. Listen to a recording of the webinar on the ACE website.

Here are the team's action steps:

1. Used monthly CASPER reports to track and benchmark Pain QM with state and national averages
2. Interviewed staff and residents to clarify current processes related to pain management
3. Studied Section J of the RAI User's Manual and used the MDS Pain Interview
4. Formed interdisciplinary Pain PIP team to meet weekly
5. Appointed clinical champion to lead project
6. Set goal with start and completion dates
7. Began root cause analysis to find underlying causes for high Pain QM
8. Clinical champion identified and assessed residents with moderate to severe pain and reviewed pain meds each week
9. Reviewed MAR for PRN and scheduled pain medications and worked with physicians to add orders for scheduled acetaminophen and for treating break through pain
10. Trained nurses in pain scales and score determination, charting, and accurate pain assessment
11. Provided education and counseling to residents and families to ease fears about addiction and the need to ask for medication
12. Counseled residents about medications, pain scales, and non-pharmacologic interventions
13. For short-term rehab patients, worked closely with PT to schedule pain medications at peak times and educated residents about realistic expectations of pain

The QAPI tool used by The Village at Summerville can be found on the ACE website at <http://atlanticquality.org/initiatives/nursing-home-quality/nursing-home-quality-sc/clinical-topics/>.

Geriatric Pain (<http://www.geriatricpain.org/Pages/home.aspx>) is an excellent website providing free evidence-based tools and best practices for clinicians working with older adults.

# Upcoming Events

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## Registration for CMS National Learning and Action Network (LAN) Call

*Sharing Knowledge, Improving Health Care Learning Series*

**Tuesday, August 2, 2016**

**3:00 p.m. – 4:00 p.m.**

The focus is *Driving Safer Care* by aligning with the CMS Quality Strategy goal to make care safer by reducing harm caused in the delivery of care including ending harm associated with antibiotic resistance. This event is open to beneficiaries, families, providers, practitioners, and partners. Registration is required. To register, go to <https://qualitynet.webex.com>. Find the appropriate title and date. Click register.

## Overview of the CDC Guideline for Prescribing Opioids for Chronic Pain

CDC is offering a free seven-part webinar series to assist providers implement the CDC Guideline for Prescribing Opioids for Chronic Pain (<http://www.cdc.gov/drugoverdose/prescribing/guideline.html>). Each one-hour webinar will be available as a live webinar and as an archived recording for later viewing. Webinars are free and offer continuing education credit to physicians, nurses, pharmacists, educators, and other healthcare providers. The first four webinars are currently scheduled with the others to follow later this year. You can learn more about this event here: [https://emergency.cdc.gov/coca/calls/2016/callinfo\\_062216.asp](https://emergency.cdc.gov/coca/calls/2016/callinfo_062216.asp). Registration is not required; however, participants will need to register in a separate system to receive continuing education credits.

June 22, 2016 2:00 – 3:00 pm	Webinar 1	Overview of the CDC Guideline for Prescribing Opioids for Chronic Pain ( <i>See call info link above</i> ) (Addressing Recommendations 1-12)
July 27, 2016 2:00 – 3:00 pm	Webinar 2	Non-opioid treatments (Addressing Recommendation 1)
August 3, 2016 2:00 – 3:00 pm	Webinar 3	Assessing benefits and harms of opioid therapy (Addressing Recommendations 1, 2, 7, 8)
August 17, 2016 2:00 – 3:00 pm	Webinar 4	Dosing and titration of opioids (Addressing Recommendations 4, 5, 7)

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