

## Language Matters

Old Way	New Way
Grandma, Mommy, Kid, Sweetie	Resident's name/ Mr./Mrs./Ms
Wheelchairs/Walkers	People who use a wheelchair
The Elderly	Elders, Residents
Floor, Unit, Ward	Name of Neighborhood
Wanderers	People who like to walk
Feeder	Person who needs assistance eating
Demented	Person with cognitive loss
Trays are here...	Dinner is served....
Admitted	Moved in
You need to...	Would you like to...
Diapers	Brief, Panty
Schizophrenic	A person with schizophrenia
Demented resident	A person with dementia

Post in the staff area as a reminder to be conscious of the way we talk about residents.  
Staff can be encouraged to add additional words.