

Resources

Related Links

The following is a short list of links to organizations and resources that may be helpful in your QI efforts. “Ctrl” + Click on organization name for link to their website. Or copy and paste web link into your internet browser.

[National Nursing Home Quality Improvement Campaign \(NNHQIC\)](#)

The Mission of the NNHQIC is to help nursing homes achieve excellence in the quality of care and quality of life for the more than 1.5 million residents of America’s nursing homes. The Campaign works closely with other national nursing home quality initiatives to streamline efforts and to prevent duplication of efforts. National quality initiatives such as Quality First, the Nursing Home Quality Initiative, the Culture Change movement, the Quality Improvement Organization (QIO) Scope of Work complement one another. Working with one initiative will usually strengthen results and outcomes of the other.

[Agency for Healthcare Research and Quality \(AHRQ\)](#)

AHRQ is the Nation's lead Federal agency for research on health care quality, costs, outcomes, and patient safety. They are the home to research centers that specialize in major areas of health care research. AHRQ’s mission is to improve the quality, safety, efficiency, and effectiveness of health care for all Americans.

[American College of Health Care Administrators \(ACHCA\)](#)

ACHCA is a non-profit membership organization, which provides superior educational programming, certification in a variety of positions, and career development for its members. Guided by the vision that dynamic leadership forges long term health care services that are desired, meaningful, successful, and efficient, ACHCA identifies, recognizes, and supports long term care leaders, advocating for their mission and promoting excellence in their profession.

[American Health Care Association \(AHCA\)](#)

The American Health Care Association (AHCA) is a federation of state health organizations, together representing nearly 12,000 non-profit and for-profit assisted living, nursing facility, residential services for persons with mental retardation and developmental disabilities, and sub-acute care providers. AHCA represents the long-term care community to the nation at large - to government, business leaders, and the general public. It also serves as a force for change within the long-term care field, providing information, education, and administrative tools that enhance quality at every level.

[American Medical Directors Association \(AMDA\)](#)

The American Medical Directors Association (AMDA) is the professional association of medical directors and attending physicians practicing in the long term care continuum, dedicated to excellence in patient care by providing education, advocacy, information, and professional development.

[American Nurses Association \(ANA\)](#)

The American Nurses Association (ANA) is a professional organization representing 2.7 million registered nurses (RNs) through its 54 constituent member associations. The ANA advances the nursing profession by fostering high standards of nursing practice, promoting the economic and general welfare of nurses in the workplace, projecting a positive and realistic view of nursing, and by lobbying the Congress and regulatory agencies on health care issues affecting nurses and the public.

[Centers for Medicare & Medicaid Services \(CMS\)](#)

The Centers for Medicare & Medicaid Services (CMS) administers the Medicare program and works in partnership with the States to administer Medicaid, the State Children's Health Insurance Program, and health insurance portability standards. In addition to these programs, CMS has other responsibilities, including the administrative simplifications standards from the Health Insurance Portability and Accountability Act of 1996, quality standards in health care facilities through its survey and certification activity, and clinical laboratory quality standards.

[CDC Website for Nursing Homes and Assisted Living](#)

The Centers for Disease Control (CDC) launched a new website dedicated to infection prevention in long-term care facilities. The site has information for both clinicians and consumers and highlights NNHQIC infection prevention tools and resources throughout the site.

[Culture Change Now](#) and [Action Pact, Inc.](#)

Action Pact, Inc. is a company of consultants and trainers who provide nursing homes with practical education, products, services, and training materials on Culture Change. The website and magazine for Action Pact, Inc. is titled 'Culture Change Now.'

[Eden Alternative](#)

The Eden Alternative is a movement dedicated to changing nursing homes by focusing on an elder-centered community, and by altering the environment with plants, and increased human and animal companionship. The Eden Alternative believes through altering the nursing home environment, the issues of loneliness, helplessness, and boredom will be alleviated for the elders.

[IHI Improvement Map](#)

The IHI Improvement Map is a free, interactive, web-based tool designed to bring together the best knowledge available on the key process improvements that lead to exceptional patient care. The Improvement Map aims to help you to; make care safer, make patient care transitions smoother, lead improvement efforts effectively, and reduce costs and increase quality.

[National Gerontological Nurses Association \(NGNA\)](#)

The National Gerontological Nurses Association (NGNA) was founded in 1984 and is dedicated to the clinical care of older adults across diverse care settings. Members include clinicians, educators, and researchers with vastly different educational preparation, clinical roles, and interest in practice issues. Members of the National Gerontological Nursing Association (NGNA) work in the following roles: Staff Nurse, Clinical Nurse Specialist Manager, Administrator, Clinical Educator, Academic Educator, Nurse Practitioner, and Researcher.

[National Association Directors of Nursing Administration in Long Term Care \(NADONA\)](#)

The National Association Directors of Nursing Administration in Long Term Care represents over 6,000 members. It is the largest educational organization committed exclusively to nursing and administration professional in the Long Term Care and Assisted Living professions.

[Nursing Home Compare](#)

The primary purpose of this tool is to provide detailed information about the past performance of every Medicare and Medicaid certified nursing home in the country. Important Information on Nursing Home Compare and other resources, including the Guide to Choosing a Nursing Home, and Nursing Home Checklist are also available to help you with your nursing home choice. Use these tools, along with the information you gather during your visits to the nursing homes you are interested in to make your best choice.

[Pioneer Network](#)

The Pioneer Network is a network of people dedicated to transforming nursing homes from institutions into communities through Culture Change. This grassroots movement is focused on supporting elders and those who care for them by collectively implementing Culture Change and altering the culture of aging in America.

TeamSTEPPS® Long-Term Care Version-

<https://www.ahrq.gov/teamstepps/longtermcare/index.html>

The Long-Term Care version of TeamSTEPPS adapts the core concepts of the TeamSTEPPS program to reflect the environment of nursing homes and other long-term care settings such as assisted living and continuing care retirement communities. The examples, discussions, and exercises below are tailored to the long-term care environment. Keys to success at each phase include involvement of the right people, use of information-driven decision making, and careful planning before acting. The following paragraphs provide an overview of each of the phases including goals and objectives, key actions, and recommended tools and resources.

[QAPI - Quality Assurance Performance Improvement](#)

Effective QAPI programs are critical to improving the quality of life, and quality of care and services delivered in nursing homes. Please visit us often, as materials on this website will expand over time.