

# Learning Session 3

## A Positive Chain of Leadership

**Area of Focus:**

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**Goal:**

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**Action Plan:**

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### A Positive Chain of Leadership

Creating a culture to support QAPI efforts begins with leadership. Support from the top is essential, and that support should foster the active participation of every caregiver. The administrator and senior leaders must create an environment that promotes QAPI, provides the necessary resources, sets the tone throughout the organization, and involves all caregivers.



**Measure:**

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**Improvement Outcome:**

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